

High Speed Internet Access Provided By:



RESORT  
BROADBAND



#### **Minimum System Requirements**

Operating Systems	Windows 95, 98, ME, 2000 & XP Macintosh OS9 or higher
Network Capable	Network card or adapter with Ethernet port
Browsers	Internet Explorer 5.0 or higher Netscape Navigator 4.7 or higher

#### **EASY Setup (FOR MOST USERS)**

*Follow these easy steps for connecting your computer to the Internet:*

- 1** Locate the Cisco LRE575 Modem and connect the provided Ethernet cable to your computer's Ethernet port; not the phone jack.
- 2** Power on your computer.
- 3** Start your web browser: Internet Explorer or Netscape Navigator.
- 4** Follow the on-screen instructions to complete your connection to the Internet.

#### **AOL and CompuServe Users**

*Follow these easy steps for connecting your computer to AOL or CompuServe:*

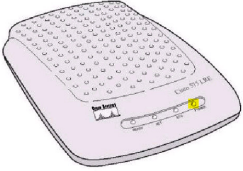
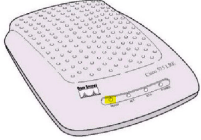
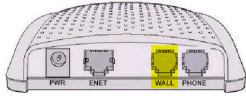

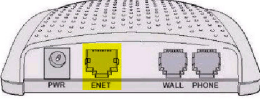
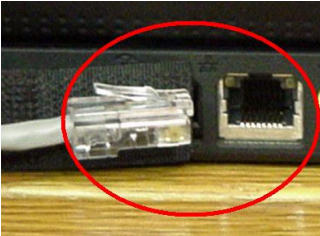

- 1** Locate the Cisco LRE575 Modem and connect the provided Ethernet cable to your computer's Ethernet port; not the phone jack.
- 2** Power on your computer.
- 3** Start your web browser: Internet Explorer or Netscape Navigator. **Do not launch AOL at this time!** You must complete this step and step 4 before you start your AOL or CompuServe software.
- 4** Follow the on-screen instructions to establish the connection to the Internet.
- 5** Launch AOL or CompuServe software.
- 6** Change your location to "ISP/LAN Connection" or equivalent.
- 7** You may now sign on to AOL or CompuServe as usual.

#### **For Technical Support:**




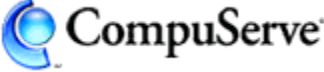
**24 Hour Help Desk**

**1-866-776-5849**

## Troubleshooting Tips:

<p>Ensure that the LRE575 <b>Power</b> Light is lit.</p>	<p>If it is not lit, check the power cable.</p> 
<p>Ensure that LRE575 <b>Ready</b> Light is lit.</p>	<p>If this light is not on, it is usually an issue with the telephone cord between the LRE575 and the wall. Make sure that the cord is plugged directly from the wall to the port on the back of the LRE575 labeled "<b>Wall</b>". The telephone then plugs into the port labeled "Line".</p>  
<p>Ensure that the LRE575 <b>ETH</b> Light is lit.</p>	<p>This light indicates that the Ethernet (Network) cable has been connected to a computer.</p> <p>If this light is not on, ensure that the cable is connected to the Guest's network card, and connected to the port on the LRE575 labeled "<b>ENET</b>". If all connections are made, and there is still no ETH light, there may be a problem with your network card settings, or it may be disabled.</p>   
<p>Ensure that the Ethernet cable was inserted in the computer prior to powering it on.</p>	<p>An easy way to fix this is to <b>restart</b> your computer with the cable plugged in. This ensures that your computer sees our network upon startup.</p> 

## Common Connection Issues:

<p>Email, VPN or other Internet related programs do not work.</p>	<p>Ensure that you are launching a web browser to initiate the connection. Programs such as Outlook, Outlook Express, Netscape Messenger and VPN clients will not function until the connection has been established using a web browser. <b>Internet Explorer</b> is the most common web browser, but other browsers like Netscape will work as well.</p>  
<p>AOL or CompuServe is not working.</p>	<p>Ensure that the connection has been initiated prior to AOL &amp; CompuServe. If you continue to have trouble after the connection has been established, you may need to change the settings within AOL or CompuServe to use your Ethernet adapter versus your modem. Typically, adding or changing to a "Location" which uses <b>TCP/IP</b> or a Broadband Connection similar to DSL or Cable will allow AOL to see this connection.</p>  
<p>A Dial up Connection window occurs when launching Internet.</p>	<p>If you receive a pop-up window, which tries to dial up a connection when you launch your web browser, your computer may not be configured to use the LAN connection for internet. You can change these settings by accessing <b>Internet Options</b> in the <b>Control Panel</b>. Choose the <b>Connections</b> tab, and set the Dial-up settings to <b>Never dial a connection</b>. You may have to return this to its original setting when you plan to use a modem to access the Internet.</p> 