



RESORT
BROADBAND



Resort Broadband
provides true
“plug-and-play”
internet access.”

Why provide Internet Access?

There was a time, not that long ago, when providing internet access to guests was considered a luxury. Some used it only as a marketing lure to guests. And some even maintained that it wasn't necessary for any reason.

In the lodging industry, as in every other enterprise, times and habits change. Easy access to the internet has become as common an “amenity” as color cable television, and indoor plumbing. Without it, today's guest will likely find accommodations elsewhere.

The Internet has changed everything...the way we do business, the way families communicate and interact, even the way we buy products and services. And because of that our guests have become more sophisticated in their use and their expectations of the internet. Today, internet access, particularly high speed access is not only expected but demanded. It is becoming more widely used than the traditional hard wired telephone.

Why Resort Broadband?

WiFi and cable
applications are not
designed to provide
consistent service to
multiple units and
multiple users.

Resort Broadband specializes in providing high-speed internet solutions to the resort lodging industry. We have the experience and the complete solution for properties with nightly rentals. We know what your guests want, and what will keep them coming back.

Resort Broadband has formed relationships with leading property management companies to allow us to provide a seamless solution to the guest. This kind of relationship also allows us to look into the future and provide value added services which will strengthen guest loyalty to a property.

WiFi and cable applications may well be acceptable options for individual users, but you get what you pay for! These solutions are not designed to provide the consistent level of service to each unit of a resort property. Properties with multiple units and diverse users require a solution that will ensure each unit gets the same quality service.

We consider high-speed internet access a utility, much like electricity and telephone service. It is becoming as necessary a communication and information link as any we have ever experienced. And like a utility, Resort Broadband will be here to support its customers.



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For more information contact Resort Broadband at 970.870.1818, or through the internet at www.ResortBroadband.com.

Resort Broadband provides guests with a true “plug-and-play” internet experience.

Today's guest
demands high-speed
internet access.

- Our Service** • High-speed internet access to each unit using the existing telephone infrastructure. This eliminates the costly need to rewire property.
- Easy to Use** • True “plug-and-play” system that requires no reconfiguration of a guests' computer to use.
- Technology** • Resort Broadband uses technologies which allow properties to stay on the leading edge of what is next. We engineer our systems to allow for future broadband applications and will continue to evolve systems by implementing the latest technologies.
- Secure** • Resort Broadband uses private port security to ensure that computers in each unit cannot communicate with each other.
 - Firewall protection – our entire network is protected with a hardware based Cisco® Firewall to prevent access from intruders.
- 100% Coverage** • Our technologies ensure that each unit is covered and meets our strict quality standards for service and throughput.
 - Fast** • Built from the ground up, Resort Broadband's network was designed for speed. Bandwidth is set per unit, which prevents bottlenecks when multiple units are online.
 - Email** • SMTP Email Forwarding – Email access is the single greatest Internet need for guests on vacation. Resort Broadband's server allows guests to receive and send emails without the need to reconfigure their email programs.
- VPN Compatible** • Guests that need to conduct business over Virtual Private Networks are becoming the norm for business travelers. Our network is compliant with all the leading VPN protocols, which will allow guests to create secure connections to their corporate networks.
 - Reliable** • Resort Broadband only uses the best names in technology such as Cisco®, Proxim®, Motorola® and APC® to ensure reliable service.
 - Support** • We provide a 24/7 toll free support line with easy to understand technicians for any end user connection issues. Because of our system, we experience fewer support calls than most isp's. On average, less than 3% of all end users require any technical support.
 - Reporting** • We provide comprehensive reporting for all of our customers. These reports show usage statistics based on unit or date. Determine effectiveness for yourself.
- Easy to Install** • Installation is painless. Most work is performed in mechanical rooms, each unit only requires a short 15 minute visit to install a modem and perform a line test to certify each connection.
- Free Installation** • We make it easy for properties to adopt our service. Most properties require no up front fees for equipment or installation. Once service is installed, there are no surprises for ongoing maintenance or equipment repairs.

Resort Broadband
specializes in the
lodging industry.